COMPANY POLICY

Being conscious of the historical and environmental heritage to be protected and preserved, Hausbrandt Trieste 1892 S.p.A. considers the implementation of an Integrated Quality and Environmental Management System as a strategic and essential tool. Through a set of harmonious processes and clear rules, such a tool enables us to maintain the skills and knowledge which allow us to keep pursuing excellence, in compliance with the legal principles concerning the health and safety of the products as well as their quality.

In this regard, we are committed to:

- Ensuring our resources are allocated to the continuous improvement of our performance, to the achievement of goals in line with the provisions of the Management System and in compliance with the mandatory and/or voluntary standards adopted, applicable to our activity;
- Maintaining high quality standards for our products, focusing on tradition, innovation and the quality of the main raw materials used in our production processes: green coffee, water, malt, barley, hops;
- Constantly improving our service in terms of:
  - Search for dialogue and interaction with the customer in order to obtain a real-time feedback on our ability to meet their requirements. This is done through constantly updated and functioning websites, guided visits to our facilities, events, support to cafés and public venues intended as reference points for art and culture;
  - Presence on the territory through an extensive commercial and logistic structure and the constant availability of products in our peripheral warehouses;
  - Training for our intermediaries (freelancers and management): thus, disseminating skills that are the result of a long tradition, perfect knowledge of extraction methods and a constant tension towards a perfect final result, in addition to encouraging the maintenance of the best Mitteleuropean tradition for the production and serving of beer.
- Acquiring infrastructures, systems, and equipment, and adopting practices which, by leveraging sustainable technical progress and scientific research, promote the health and safety of our collaborators, customers and, in general, the community, allowing at the same time a rationalization of the production costs;
- Promoting long-lasting relationships and active collaboration with suppliers allowing the improvement of company performance;
- Preventing any form of pollution, with particular reference to emissions, wastewater and waste;
- Recycling production waste as much as possible;
- Adopting, as far as possible, an LCA approach which allows us to study and improve environmental impacts, preventing any form of waste of non-renewable resources directly generated or influenced by our activities;
- Acknowledging culture and training as an important factor of growth and continuous improvement which must be promoted internally, to our collaborators and managers, and externally, by developing projects in collaboration with external public and private organizations, being aware that a critical consumption capacity is a competitive advantage for our company.
- Promoting the dissemination of our objectives through communications on our websites, house-organ, company editorials and trade magazines, encouraging our suppliers, collaborators and dealers to adopt the above-mentioned Principles.

In order to translate these general commitments into operational tools, it is necessary to define specific and measurable qualitative goals which allow us to assess and improve the effectiveness and efficiency of the system itself. Such goals are defined and reviewed together with the policy in the management review.

Nervesa della Battaglia, 10 July 2018

Hausbrandt Trieste 1892 S.p.A.
The Legal Representative

H.TS. 1892 S.p.A.
Sede Legale ed Amministrativa: Via Foscarini, 52 - 31040 Nervesa della Battaglia (TV) - Italy - T +39 0422 8891 - F +39 0422 889260
info@hausbrandt.it - info@theresianer.it - info@colsandago.it - PEC: hts@pec.hausbrandt.it
hausbrandt.it - theresianer.it - colsandago.it

C.F. Reg. Impr. TV 00275340321 - P. IVA 01722640263 - Cap. Soc. 5.985.600,00 € i.v. - R.E.A. n 136990/TV 11/09/1979 - C.C.P. 13639315
Azienda con Sistema di Gestione per la Qualità UNI EN ISO 9001 - Certificato CSQA n. 22860, Sistema di Gestione Ambientale UNI EN ISO 14001
Certificato CSQA n. 22859 e con Sistema di Gestione per la Sicurezza Alimentare UNI EN ISO 22000 - Certificato CSQA n. 35813